

nICE Coolers and Stainless Steel Products Warranty Information

There is absolutely no doubt, our nICE coolers and our stainless steel products are made to last for years of enjoyment and satisfaction! We pride ourselves on producing high quality products in which you can take pride. As a company we are focused on making sure you are living the nICE life!

5-YEAR LIMITED WARRANTY

All nICE branded coolers and stainless steel products carry a 5-year limited warranty from the date of purchase against defects in material and manufacturing. This warranty applies only to the original owner and is void if the product is used commercially, altered in any way, or subjected to uncharacteristic abuse. Common wear and tear is not warrantied.

WARRANTY DISCLAIMER

Our responsibility in the event of such qualified defects during this 5-year period is to repair or replace the defective part or product with a comparable part or product at our sole discretion.

Damaged products must be returned directly to the address listed below, in the original box or adequate packaging, freight prepaid. Before shipping, call the telephone number below to get a return authorization number. Please include a copy of the original sales receipt and the return authorization number (RA#) with the product.

Southern Sales and Marketing Group Customer Service 5801 Trade Center Court Suite A Villa Rica, GA 30180

404-505-5900