

Sunbelt - 2019 Residential Warranty Terms

Products	In-Ground						Above Ground			
	Standard		Professionally Installed		Totally Hayward					
Pumps	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
TriStar VS 950 Omni	4 Yrs*		Same as Standard Warranty		Same as Standard Warranty		N/A			
TriStar VS 950										
TriStar VS 900 Omni	3 Yrs*		Same as Standard Warranty		Same as Standard Warranty					
TriStar VS 900, VSP & VSPND										
TriStar VS	1 Yr*		3 Yrs*		3 Yrs					
TriStar & TriStar Waterfall			Same as Standard Warranty							
EcoStar (VSP & SVRS)			3 Yrs*							
Super II			Same as Standard Warranty		Same as Standard Warranty					
Super Pump VS 700 Omni										
Super Pump VS 700	3 Yrs*		3 Yrs							
Super Pump VS	1 Yr*		3 Yrs*		3 Yrs					
Super Pump 700	2 Yrs*		Same as Standard Warranty							
Super Pump	1 Yr*				Same as Standard Warranty					
MaxFlo VS 500 Omni	3 Yrs*		Same as Standard Warranty						Same as Standard Warranty	
MaxFlo VS 500										
MaxFlo VS	1 Yr*		3 Yrs*		3 Yrs					
MaxFlo XL			Same as Standard Warranty							
Booster Pump 300									2 Yrs*	
Booster Pump							1 Yr*			
PowerFlo VS 300	N/A					2 Yrs*			None	
PowerFlo Matrix						1 Yr*				
PowerFlo LX & II										
	* Excludes seals, covered for manufacturing defects only.									
Cartridge Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
SwimClear	1 Yr*		2 Yrs*		1 Yr		3 Yrs*		N/A	
StarClear Plus										
StarClear										
Xstream	N/A					1 Yr*		None		
EasyClear & Micro StarClear										
	* Excludes cartridges, covered for manufacturing defects only.									
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DE - Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
DEP 500 Series	2 Yrs*		Same as Standard Warranty		3 Yrs*		N/A	
ProGrid	1 Yr*		2 Yrs*	1 Yr				
Perflex			1 Yr*				None	
	* Excludes grids, fingers, and pleated elements, covered for manufacturing defects only.							
Sand Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
ProSeries Plus	1 Yr		3 Yrs	1 Yr	3 Yrs		N/A	
ProSeries			2 Yrs	1 Yr			1 Yr	None
S200			N/A					
VL Series	N/A						1 Yr	None
Heat Pumps (All)	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Heat Pro	2 Yrs*	2 Yrs	5 Yrs*	2 Yrs	5 Yrs*	3 Yrs	1 Yr*	1 Yr
Summit XL	5 Yrs*	2 Yrs	Same as Standard Warranty				N/A	
Hayward HP50HA1 Above-ground heat/cool	N/A						2 Yrs*	1 Yr
	* Compressor 5 Yrs, Titanium tube 10 Yrs		* Titanium tube 10 Yrs		* Titanium tube 10 Yrs		* Compressor 2 Yrs, Titanium tube 5 Yrs	
Gas/Elect Heaters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
H-Series All, UFD	1 Yr		2 Yrs	1 Yr	3 Yrs		N/A	
H-Series ABG H135 & H100	N/A						1 Yr	
Spa Heater CSPAXI5.5,11	1 Yr*		Same as Standard Warranty		3 Yrs		N/A	
	*Excludes elements, manufacturing defects only.							
Pressure Cleaners	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
TriVac 700	2 Yrs*	2 Yrs**	Same as Standard Warranty		3 Yrs*	1 Yr**	N/A	
TriVac 500	1 Yr*	1 Yr**						
	* Excludes debris bags, sweep hose rollers, and tires, covered for manufacturing defects only. **Yr 2 Bench Labor Only. Florida Bench Labor Only				* Excludes debris bags, sweep hose rollers, and tires, covered for manufacturing defects only. **Yrs 2 & 3 Bench Labor Only. Florida Bench Labor Only			
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Robotic Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
AquaVac 6 Series	3 Yrs		Same as Standard Warranty		Same as Standard Warranty		N/A	
TigerShark Plus & QC	3 Yrs*							
SharkVac XL	2 Yrs*	1 Yr						
SharkVac	1 Yr*							
TigerShark								
	* Excludes filters, covered for manufacturing defects only.							
Suction Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
Navigator V-Flex	2 Yrs*	1 Yr	Same as Standard Warranty		3 Yrs*	3 Yrs	N/A	
Navigator								
PoolVac V-Flex								
PoolVac XL								
AquaNaut 200 & 400	2 Yrs**		Same as Standard Warranty		3 Yrs**			
AquaNaut 450								
Poolvergnuegen								
SuperPro								
Hayward Blu (BLUCON & BLUVIN)	1 Yr*	None			Same as Standard Warranty			
Pool Style GOBY (GOBYCON & GOBYVIN)								
AquaBug, Wanda the Whale, Penguin	N/A						1 Yr*	None
	*Excludes wings, flaps, and shoes, covered for manufacturing defects only. **Excludes tires and bottom skirts, covered for manufacturing defects only.							
DV5000	1 Yr*	None	Same as Standard Warranty		Same as Standard Warranty		N/A	
AquaRay	N/A						1 Yr*	None
	*Excludes hammer, disc, and footpad, covered for manufacturing defects only.							
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UVO3 Systems		Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
HydroRite UVO3		3 Yrs*	1 Yr	Same as Standard Warranty		3 Yrs*		N/A	
		*UV lamps and quartz and stainless steel sleeves are covered for 1 year parts only.							
Chlorine Generator and Water Care Systems		Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
AquaTrol		N/A						1 Yr	None
Salt & Swim 3C / Pro / ABG		3 Yrs*	None	Same as Standard Warranty		Same as Standard Warranty		N/A	
AquaRite 900 Series		4 Yrs	1 Yr			4 Yrs			
AquaRite 100 Series		3 Yrs	None			3 Yrs			
AquaRite Pro		1 Yr							
AquaRite					3 Yrs	1 Yr			
(3 Yrs) T-CELL-3,9,15, & GLX-CELL-5, 15		3 Yrs	None**	Same as Standard Warranty		Same as Standard Warranty		3 Yrs	None
(4 Yrs) TCELL925 & 940		4 Yrs						N/A	
(1 Yr W CELLS) GLX-CELL-3,5,9,15,15LL, 925 & 940		1 Yr	None					1 Yr	None
pHin Smart Water Care									
Sense & Dispense		3 Yrs***	1 Yr***					N/A	
		* Control Box only, all accessories and related replacement parts (including cell) are covered for 1 year parts only. ** Unless part of original Automation or Chlorine Generator System. *** 1 Yr Parts & Labor Wty on Probes only							
Automation Systems		Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
OmniHub		3 Yrs*	1 Yr	Same as Standard Warranty		3 Yrs		N/A	
OmniLogic		1 Yr		3 Yrs	1 Yr				
ProLogic									
AquaPlus									
E-Command 4, OnCommand									
AquaSolar		5 Yrs**	1 Yr	Same as Standard Warranty		Same as Standard Warranty			
GL Accessories (remotes, actuators, wireless antennas, temperature sensors, chemistry probes, acid/chlorine dispensers, IO Exp board)		3 Yrs***	1 Yr***						
		* Receives longer warranty terms when bundled with items that have warranty coverage greater than 3 years. ** Includes actuator & temperature sensors, yrs 4 & 5 pro-rate at 60% of the current (Hayward) list price. *** When part of original Automation or Chlorine Generator System. 1 Yr parts & no labor when purchased individually.							
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Lighting	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
ColorLogic LED Lighting	1 Yr	None	Same as Standard Warranty		3 Yrs		N/A	
CrystaLogic LED Replacement Bulb					3 Yrs			
Lighting Accessories - ColorLogic Light Controller, Transformers, Couplers, Niches & ColorLogic Bubbler	1 Yr*				3 Yrs*			
Underwater Lighting	1 Yr**				3 Yrs**		1 Yr**	None
	* Covered for manufacturing defects only. ** Excludes light bulbs							
Miscellaneous Products	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Chemical Feeders	1 Yr	None	Same as Standard Warranty		3 Yrs	None	1 Yr	None
Spa Blower							N/A	
White Goods*							1 Yr	None
* Fittings, Valves, Skimmers, Suction Outlets, Drain Covers, Frames, Grates, Deck Jet 500, Sheer 500, Bubblers, and PSV Check Valves, etc.								
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Hayward Pool Products 2019 Purchased Replacement Parts Warranty	
Products	Warranty Terms
White goods, plastic goods, light bulbs, fuses, and wearable items. *Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. *Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.	1 year parts warranty only. No labor coverage.

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