

5HS & 5HH

Spa Owner's Manual

OWNER'S INFORMATION

DEALER

Company _____
Address _____
Phone _____
E-mail _____

INSTALLER

Company _____
Address _____
Phone _____

SPA

Model _____
Serial Number (see below) _____
Color _____
Date of Delivery _____

Locate the white plate to the right or left of the access door, near the floor.

CE	Roto Ops LLC Lake Mary, FL	RATINGS:	
		Volts: 230	
		Amps:	
		CirBkr:	
Model #:		Hz: 50	
MfgDate:		SN:	
FOR INDOOR/OUTDOOR USE		Made in the U.S.A.	

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IMPORTANT SAFETY INSTRUCTIONS

This spa is for residential use only.

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

READ AND FOLLOW ALL INSTRUCTIONS

1. **WARNING:** To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.
2. **WARNING:** A wire connector is provided on this unit to connect a minimum 4.11 mm (No. 6 AWG) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 1.5m (5 feet) of the unit.
3. **DANGER RISK OF INJURY:** (For cord and plug connected units):
 - a. Replace damaged cord immediately
 - b. Do not bury cord
 - c. Connect to a grounded, grounding type receptacle only.
4. **WARNING:** All installations must be protected by a Residual Current Device (RCD).
5. **DANGER RISK OF ACCIDENTAL DROWNING:** Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this spa unless they are supervised at all times. For additional protection, select a cover which is classified by the Underwriters Laboratories Meeting ASTM F1346-91 requirements.
6. **DANGER RISK OF ELECTRIC SHOCK:** Install at least 1.5m (5 feet) from all metal surfaces. As an alternative, a spa may be installed within 1.5m (5 feet) of metal surfaces if each metal surface is permanently connected by a minimum No. 4.11 mm (No. 6 AWG) solid copper conductor to the wire connector on the terminal box that is provided for this purpose.
7. **DANGER RISK OF ELECTRIC SHOCK:** Do not permit any electric appliance, such as light, telephone, radio, or television, within 1.5m (5 feet) of a spa.
8. **WARNING TO REDUCE THE RISK OF INJURY:**
 - a. The water in a spa should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are considered safe for a healthy adult. Lower water temperatures are recommended for your children and when spa use exceeds 10 minutes.
 - b. Since excessive water temperatures have high potential for fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit spa water temperatures to 38°C (100°F).
 - c. Before entering spa, the user should measure the water temperature with an accurate thermometer
since the tolerances of water temperature-regulating devices vary.
 - d. The use of alcohol, drugs, or medication before or during spa use may lead to unconsciousness with the possibility of drowning.
 - e. Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a spa.
 - f. Persons using medication should consult a physician before using a spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.
9. **WARNING:**
 - a. People with infectious diseases should not use a spa or hot tub.
 - b. To avoid injury, exercise care when entering or exiting a spa or hot tub.
 - c. Do not use a spa or hot tub immediately following strenuous exercise.
 - d. Prolonged immersion in a spa or hot tub may be injurious to your health.
10. **Caution:** Maintain water chemistry in accordance to manufacturer's instructions.

Additional Important Safety Precautions

Your spa can be a source of great pleasure. It offers healthful stimulating recreation and is a delightful fun center for you, your family and friends. However, it contains large quantities of water and is deep enough to present inherent dangers to life and health unless the following safety rules are strictly observed.

11. **Never permit the spa to be used unless it is attended by at least one person other than the bather.**
Someone should be present to lend assistance if the bather should be in trouble due to injuries, cramps, drowning especially in case of children, etc.
12. **Always use care in and around your spa.**
The spa has many rigid, unyielding parts and many areas that become wet and slippery; these are all potentially dangerous when rough play is permitted or if care is not used particularly when entering or leaving the spa.
13. **Keep the water sanitary and healthful at all times.**
Your filter system will remove suspended particles from the water. Regular application of spa chemicals in proper quantities will destroy harmful bacteria and prevent formation of algae. Your surface skimmer will remove insects, leaves, and other debris from the water surface. Unsanitary water is a serious health hazard.
14. **The water in your spa should NOT be warmer than 38°-40°C (100° - 104° F).**
Always keep an accurate thermometer in the water because your spa's thermostat may be in error. Use a high quality, shatterproof thermometer with increments of one degree or less.
The National Spa and Pool Institute consider a temperature of 38°C (100°F) safe and comfortable for a healthy adult. Most healthy adults can enjoy this water temperature for as long as desired, although it may raise the body temperature to the water temperature and eventually become uncomfortable (like a fever). At higher water temperatures the soaking time should be shorter; never soak for more than 20 minutes when the water temperature is 39°C (102°F) or higher. If you are planning a long rest in the spa, lower the water temperature closer to normal body temperature, about 37.2°C (99°F). Some people find even lower water temperatures relaxing and pleasing. Try different water temperatures in the 36.6°-39°C (98°-102°F) range until you find what temperatures suit you best.
15. **Hot water can raise the body temperature high enough to cause heat stroke.**
This can be fatal even to healthy adults. If you have any questions about your own fitness or whether you should soak in the spa, check with your physician.
16. **Prolonged immersion in hot water may induce hyperthermia.**
Hyperthermia occurs when internal body temperature reaches a level several degrees above the normal body temperature of 36.6°C (98.6°F). The symptoms of hyperthermia include: (1) dizziness, (2) fainting, (3) drowsiness, (4) lethargy, (5) increases in the internal body temperature. The effects of hyperthermia include: (1) unawareness of impending hazard, (2) failure to perceive heat, (3) failure to recognize the need to exit spa, (4) physical inability to exit spa, (5) unconsciousness resulting in danger of drowning.
17. **WARNING: The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia in hot tubs or spas.**
Despite the popular image of people in spas drinking wine or other alcoholic beverages, DO NOT use alcoholic beverages before or during spa use. Alcohol is a depressant which causes slowed reflexes and drowsiness, especially in conjunction with the relaxed soaking in hot water. This can lead to sleep or unconsciousness and possibly result in drowning. Using your spa with other people who are also drinking is not a preventative measure since they are likely to become similarly affected by the combinations of alcohol and hot water soaking.
Soaking in hot water causes changes in the circulatory system, such as enlargement of blood vessels near the skin. Therefore, people with a medical history of heart disease, circulatory problems, and diabetes; high or low blood pressure should check with their physician before using spas. Additionally, people taking medications causing drowsiness, such as tranquilizers, narcotics, antihistamines, or anticoagulants should not use spas without asking their physician.

(Safety instructions continued on next page)

18. **Broken or missing drain covers should be replaced immediately.**

Accidents can occur when long hair or a body part is trapped by suction from a drain or outlet whose cover is broken or removed. Children are particularly vulnerable, and they should be warned against danger.

19. **WARNING:** Do not use electrical appliances in or around your spa. Do not use glass or other breakable items in or around your spa. Do not remove spa cabinet panels and attempt to make repairs. Do not attempt electrical repairs. Retain a certified licensed electrician.

20. **This spa is for residential use only.** It is not intended for commercial use.

SAVE THESE INSTRUCTIONS

Selecting a location

Will your electrical cord reach an outlet?

Locate your spa so that the RCD plug and cord will reach an outlet*, but not closer than 1.5m (5 feet). Do not use an extension cord. To extend the power cord, with a Philips screw driver remove the access door shown in Fig 1A, locate the coiled RCD cord, uncoil and extend the cord as shown in Fig 1A. Assure that the cord is routed through the notch at the lower center of the opening before reinstalling the access door. Do not connect to the outlet until the spa is filled with water (see page 8).

Is permitting required for construction, electrical, or barriers?

Most cities and counties require permits for exterior construction and electrical circuits. Some areas have codes requiring barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children. Your local code enforcement department can provide information on which permits may be required and how to obtain them before delivery of your spa

Is the support surface adequate to support the weight of the spa?

Provide a solid flat level load-bearing surface. The surface must provide a solid foundation with a minimum load bearing capacity of 610 kg per square meter (125 pounds per square foot). Concrete slabs and decks must be designed to support this weight.

Is the support surface impervious to water and adequate to handle water overflow?

The surface must be suitable for a wet location and allow for adequate drainage for overflow water

Are there considerations for limiting access by children?

Childproof Your Spa. Plan for limiting access by children. Take precautions such as self-closing, locking gates, access doors, fencing and other child barriers, as dictated by the site.

Are there overhead electrical lines?

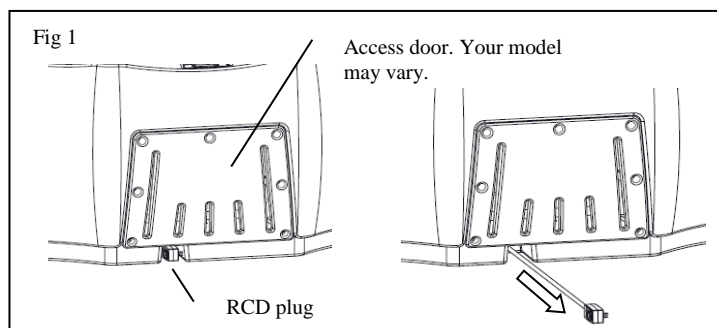
Do not locate your spa under overhead power lines or in near proximity to existing buried or exposed electrical circuits.

Is there adequate room to access the service door, drain, filter and insulating cover removal?

If you are installing your spa near a wall or with any type of structure on the outside, such as a gazebo, remember to allow access for service and insulating cover removal.

Is there any privacy considerations?

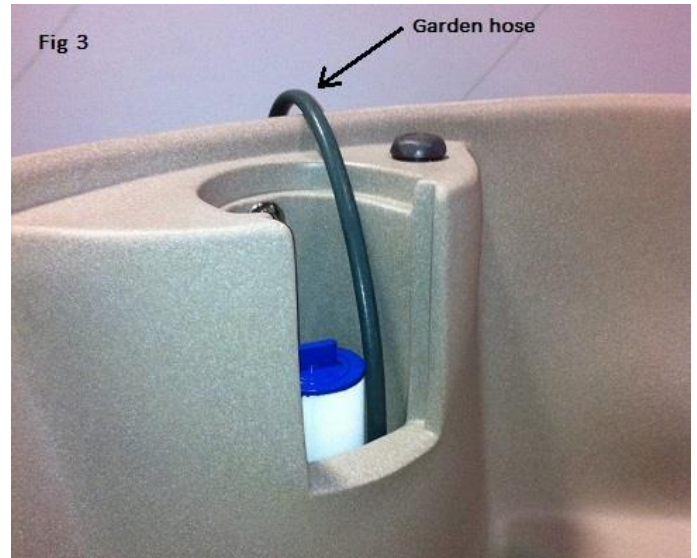
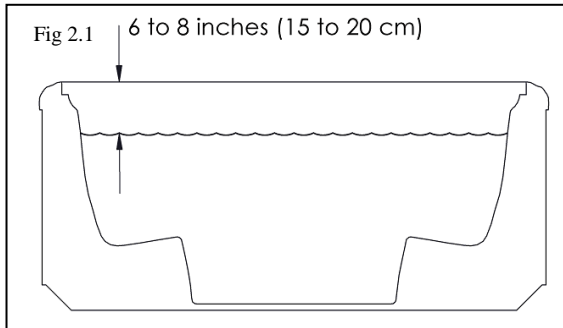
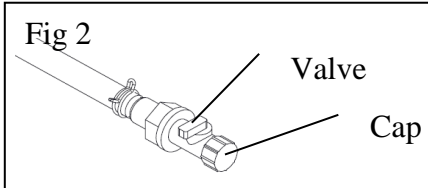
*To avoid nuisance circuit breaker tripping, it is best to use an outlet on a circuit which does not supply power to any other major running appliance. This can be checked by turning off the circuit breaker that supplies the intended outlet and verifying that no other electrical devices no longer work, such as a refrigerator, dishwasher, washing machine, coffee maker, hair dryer, etc.



Filling Your Spa

Remove the access door (Fig 1) and assure the drain valve is closed and the cap is secure (fig 2).

Place a garden hose into filter area (Fig 3) and fill the spa with cold (never warm or hot) water 6 to 8 inches (150 to 200 mm) below the top edge of the spa (Fig 2.1). Do not overfill, as the spa's water level will rise as each person enters the spa. Always keep the spa water level above the jet openings.

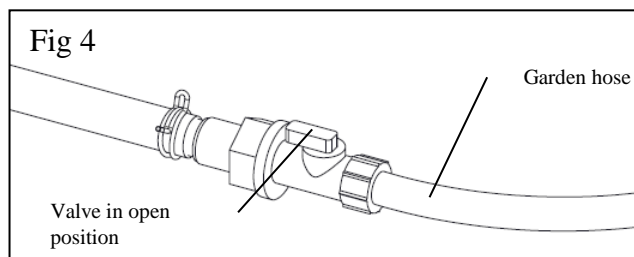


Draining the spa

Draining your spa on a regular basis rids the spa of dissolved solids and protects your spa equipment from the effects of residual calcium hardness and total alkalinity problems. Depending upon usage, it may be as often as every three months.

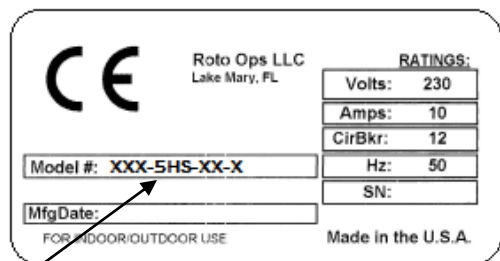
To drain the spa follow these steps:

1. Turn power off to the spa.
2. Remove the access door (Fig 1) and locate the drain valve (Fig 2).
3. Assure that the drain valve is in the off position (as shown in figure 2). Remove the cap (Fig 2) and attach a standard garden hose to the drain valve (Fig 4).



4. Route the garden hose to a sewer drain capable of safely assimilating 300 plus gallons of water which may contain both unsanitary contaminants and chemical residue. Open the drain valve (as shown in Fig 4). The spa drains slowly.
5. The spa can only drain to the lowest jet. It may be necessary to manually remove the remaining water.
6. Before refilling your spa, assure that the drain valve is in the off position and the cap is secured (Fig 2).

5HS System Operation



If not 5HS see next pages.

Initial Start-Up

From the moment your spa is plug in, it is automatically pre-set to operate until it reaches 38°C (100°F). This process could take up to 20 hours depending on the initial water temperature. The spa is also preset to filter the water for 1 hour per day (30) and the clock starts the second you plug it in.

Temperature Adjustment

15°C-40°C (60°F-104°F)

When either of the Accu-temp pads are pressed once, the LCD will display the temperature which has been set. Each time either one of these pads are pressed again, the temperature will change by 1°. After 5 seconds, the LCD will automatically display the current spa temperature.

Jets. Press the pad to run the pump on and off. If left running, the pump will automatically turn off after 15 minutes.

Light. Press the pad to turn the spa light on and off. If left on, the light will automatically turn off after 4 hours.

Spa Water Maintenance. This function enables you to program the amount of water filtration time.

Press or and then to enter the programming mode. Once in the programming mode press or to select the filtration time.

00 In this mode there is no additional filtration.

30 In this mode the water will be filtered for 1 hour every day.

60 In this mode the water will be filtered for 2 hours every day.

To exit press

Standby Mode

This function allows you to disable the equipment when the filter needs to be serviced without disturbing the already programmed filtration time. Press or and then to enter the standby mode. All spa functions are disabled except for freeze control. To exit from standby press any button.

Display Messages:

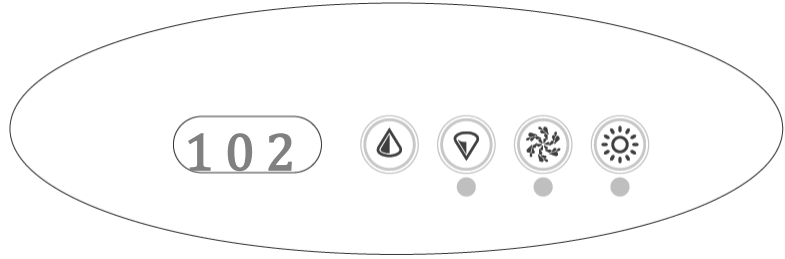
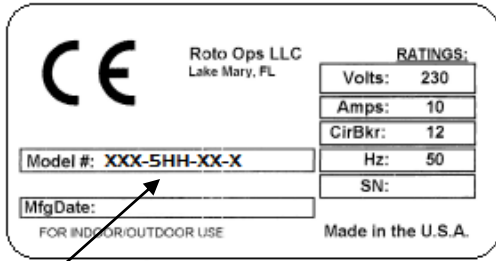
OH "Overheat" (spa is deactivated)

DO NOT ENTER THE WATER. If the spa water has reached 44°C (108°F), remove the spa cover to cool the water. The spa will remain shut down until the water and the heater sensor cools to 40°C (104°F). At that point press any button to reset the spa. If the spa will not reset, shut off the power to the spa and call your dealer or service organization.

SN "Non Functional High Temp Sensor" (heater is deactivated)

Open sensor. Call your dealer or service center.

5HH System Operation





If not 5HH see previous page.

Initial Start-Up


When your Spa is first activated, it will perform a self-diagnostics test showing a series of numbers followed by Pr, then by -- along with the low speed pump for approximately 7 minutes. Also the internal clock that keeps track of the filtration cycles every 12 hours will start at that point. The system is preset to heat up to 38° C (100° F) and it is also preset to run on low speed for two hours (F2).

Temperature Adjustment


21°C-40° C (70° F-104° F)

When either of the temperature pads  or  are pressed once, the LCD will display the temperature which has been set. Each time either one of this pads are pressed again, the temperature will change by 1°. After 5 seconds, the LCD will automatically display the current spa temperature.

Jets




Press the  pad to run the pump on and off. If left running, the high speed pump will automatically turn off after 30 minutes or low speed in 2 hours.


Light

Press the  pad to turn the spa light on. To switch color modes, press the pad again immediately after turning it off. If left on, the light will automatically turns off after four hours.

Spa Water Maintenance

This function enables you to program the amount of water filtration time.

Press  or  and  to enter the programming mode.

Once in the programming mode press  or  to select the filtration time.

F2 In this mode the water will be filtered for 2 hours every 12 hours.

F4 In this mode the water will be filtered for 4 hours every 12 hours.

F6 In this mode the water will be filtered for 6 hours every 12 hours.

F8 In this mode the water will be filtered for 8 hours every 12 hours.




FC In this mode the water will be filtered continuously.

To exit press  .

WARNING: SHOCK HAZARD! NO USER SERVICEABLE PARTS. Do not attempt to service this control. Contact your dealer or service center for assistance. Follow all owner's manual power connection instructions. Installation must be performed by a certified licensed electrician and all grounding connections must be properly installed.

5HH additional functions

Spa heating modes

The Heating Mode offers the ability to control your heater in special circumstances. Your spa is preset at the factory to Standard Mode. However, the Standard Heating Mode can be changed to Economy or Sleep by pressing the  or  then  button. With each press of the buttons, the display will cycle through the three different modes described below.

Standard Mode (ST): Your spa is preset to this mode. This mode operates the heater whenever needed to maintain the programmed spa water temperature. (See Temperature Adjustment page 10).

Economy Mode (EC): This mode operates the heater only during programmed Filtering Cycles (See Spa Water Maintenance page 10). This mode is ideal for areas that charge a premium for electricity during peak hours. This mode will maintain the thermostat setting. If it does not reach the thermostat setting, you may have to allow for more heating time by increasing the Filtration Cycles.

Sleep Mode (SL): This mode works in the same manner as the Economy Mode except the thermostat setting is automatically lowered by 20 degrees. This mode is best suited for extended leaves from home when it is not important to maintain constant water temperature, such as vacations or business trips.

Summer Set Temperature

In hot weather, it is possible for water temperature to exceed the temperature setting. This is especially common when your temperature setting is lower than air temperature. If the water temperature exceeds the temperature setting more than 3°F (1.5°C), the pump will stop running automatically except during filter cycles. Normal operation will resume when the water temperature cools to below the setting, or the setting is increased above the water temperature.

5HH Display Messages

MESSAGE	MEANING	ACTION REQUIRED
	No message on display. Power has been cut off to the spa.	The control panel will be disabled until power returns. Spa settings will be preserved until next power up.
--	Temperature unknown.	After the pump has been running for 2 minutes, the temperature will be displayed.
HH	Overheat -The spa has shut down. One of the sensors has detected 47°C (118°F) at the heater.	DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. Once the heater has cooled, reset by pushing any button. If spa does not reset, shut off the power to the spa and call your dealer or service organization.
OH	Overheat" -The spa has shut down. One of the sensors has detected that the spa water is 43°C (110°F).	DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. At 41°C (107°F), the spa should automatically reset. If spa does not reset, shut off the power to the spa and call your dealer or service organization
1C	Ice -Potential freeze condition detected.	No action required. The pump will automatically activate regardless of spa status.
SA	Spa is shut down. The sensor that is plugged into the "A" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)
S b	Spa is shut down. The sensor that is plugged into the "B" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)
SN	Sensors are out of balance. If alternating with spa temperature, it may just be a temporary condition. If flashing by itself, spa is shut down.	If the problem persists, contact your dealer or service organization.
HL	A significant difference between temperature sensors has been detected. This could indicate a flow problem.	Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists, contact your dealer or service organization.
LF	Persistent low flow problems. (Displays on the fifth occurrence of "HL" message within 24 hours.) Heater is shut down, but other spa functions continue to run normally.	Follow action required for "HL" message. Heating capability of the spa will not reset automatically; you may press any button to reset.
dr	Possible inadequate water, poor flow, or air bubbles in the heater. Spa is shut down for 15 minutes.	Water level in spa. Refill if necessary. If water level is okay, make sure the pumps have been primed. Press any button to reset, or this message automatically will reset within 15 minutes. If problem persists, contact your dealer or service organization.
DY	Water detected in heater. (Displays on third occurrence of "DR" message.) Spa is shut down.	Follow action required for "dr" message. Spa will not automatically reset. Press any button to reset.

Air Injection Venturi Adjustment

Air injection into the massage jet water flow may be controlled by turning the venturi dials located on either side of the spa.

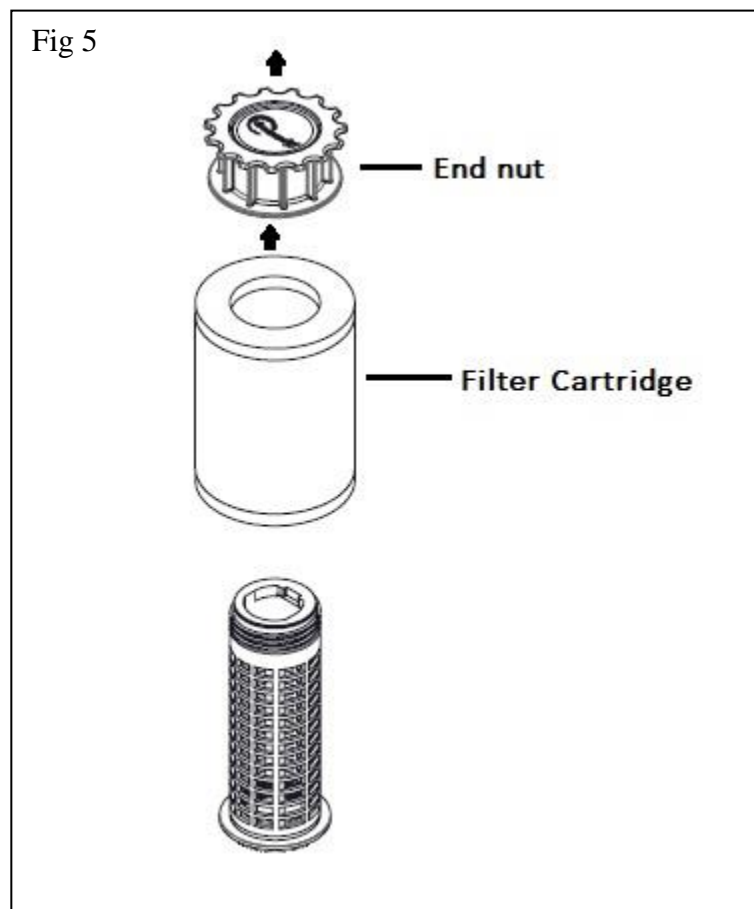
Surface Skim Filter

The spa's automatic surface skim filter is designed to remove floating debris and contaminants such as body lotions by drawing water through a specially formulated filter cartridge. It is critical that this element be routinely cleaned.

Cleaning the Filter Cartridge

To clean the filter cartridge follow these steps:

1. Turn off power to the spa.
2. Remove the end nut by turning it counter clockwise (Fig 5).
3. Pull up filter cartridge (Fig 5).
4. Remove the cartridge and thoroughly rinse with a garden hose until the cartridge is free of dirt and debris.
5. Return the clean cartridge to the filter well and turn the end nut clockwise until snug.



Spa water chemistry (or water balance) affects the safety of your equipment as well as the appearance of your spa water. Water balance has five factors: pH, total alkalinity, calcium hardness, temperature and total dissolved solids. pH is the most critical but total alkalinity and calcium hardness must also be watched closely. Low calcium hardness can lead to corrosion of equipment, while high calcium hardness can lead to scaling, cloudy water and staining. Water temperature should never exceed 40°C (104°F), and total dissolved solids should be kept below 1500 PPM.

Algicidal and sanitizing chemicals are either alkaline or acid. Sodium and calcium hypochlorites are alkaline. Chlorine gas and practically all other dry chlorine spa products are acid. On the market are a number of bromine sanitizers. Bromines are usually preferred since they don't emit a strong chlorine odor.

SEE YOUR SPA WATER EXPERT FOR ADDITIONAL INFORMATION

Damage due to improper chemistry may void warranty

1. Check and adjust water conditions. You must maintain proper chemical balance to insure safe sanitary conditions and to prevent your spa from becoming a breeding place for bacteria. This is done by:
 - A. Test daily and maintain pH between 7.2 and 7.8. Adjust if necessary, above 7.8 use pH decrease, if below 7.2 use pH Increase. Improper pH can damage spa finish, equipment, cause eye irritation and chemical loss. Use dosage according to manufacturer's label.
 - B. Test alkalinity and maintain at 80 ppm to 140 ppm. Adjust if necessary, above 140 ppm use pH Decrease, if below 80 ppm use Total Alkalinity Control. Use dosage according to manufacturer's label.
 - C. Test daily and maintain proper sanitizer level. It's recommended to use bromine sanitizer and maintain bromine at 3.0 - 5.0 ppm. Typically two or three bathers relaxing in an average spa with 103°F (39.4°C) temperature will consume all the bromine sanitizer in about twenty minutes. Therefore, prolonged or heavy use may require additional bromine to maintain safe sanitary conditions.
 - D. "Shock" (with a non-chlorine shock) once a week and after each water change. Do not use spa until the bromine residual has dropped to less than 5.0 ppm. NOTE: Improper pH will cause early corrosion to your pump. Corrosion is not handled under any warranty.

SPA MAINTENANCE SCHEDULE

DAILY

Test and maintain pH: Ideal range 7.2 - 7.8b.

Test and maintain bromine: Ideal range 3.0 - 5.0 ppm.

WEEKLY

Test and maintain alkalinity 80 - 140 ppm. Shock with a non-chlorine shock.

Add Spa Clear.

MAINTENANCE

Add defoamer as needed.

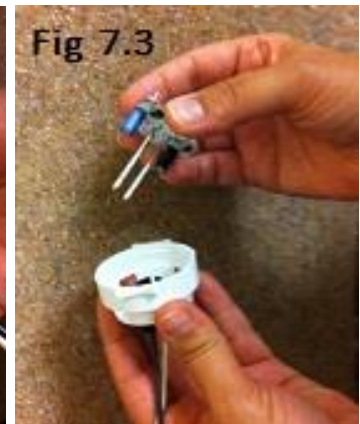
Inspect filter cartridge every 2 weeks and clean when needed.

It is recommended that the spa be drained regularly depending on its size, location and the frequency of use.

1. Clean filter and cartridge periodically according to manufacturer's instructions.
2. Keep the spa covered when not in use to reduce the loss of heat and to keep our leaves, dirt, and other foreign materials from settling in the water.
3. Since the water capacity of your spa is far less than that of a swimming pool, the chemical reaction caused by the presence of one or more persons in the spa is more rapid and pronounced. For these reasons, it is important to frequently check the bromine level, the pH level and total alkalinity of water then add the prescribed chemicals as necessary to maintain the proper chemical balances.
4. If questions or doubts arise regarding quantities and timing or chemical applications to your spa, contact your spa dealer who can assist you in prescribing the correct program for your spa.
5. Store all chemicals in a cool dry place and in such a manner as to prevent contact by children and pets.
6. When adding chemicals to your spa water, add to the center of the spa with the pump operating. Never add chemicals to unheated water as this will affect chemical action.

Replacing the LED light.

1. Turn off power to the spa.
2. Using a Philips screwdriver, remove the access vent located on the outside of the spa, directly behind the filter (Fig 7.1).
3. Reach in and turn the white holder counter clockwise and gently pull it, with the attached wires, out the access hole (Fig 7.2).
4. Pull the LED light out of the light socket (Fig 7.3).
5. Install a new LED light, attach the white reflector turning clockwise and reattach the access vent with the screws.

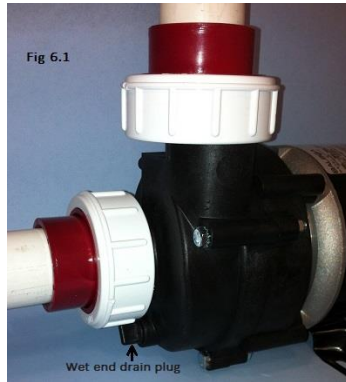


DO NOT ALLOW THE SPA TO FREEZE

If the spa is to be stored or transported in temperatures of 0°C (32°F) or lower, it is critical that the unit be fully winterized.

To winterize the spa follow these steps:

- 1 The spa itself must be completely drained of water. See page 8 for draining instructions.
- 2 The drain valve must be in the open position and the cap removed.
- 3 Drain the pump by removing the pump wet-end drain plug (Fig 6.1). Leave this plug out until it is time to refill the spa.



- 4 The filter cartridge must be removed, dried and stored. See page 13 for instructions for removing the filter cartridge.
- 5 The spa must be inverted (turned upside down) for at least five minutes to facilitate draining of the internal plumbing.

CLEANING YOUR SPA

Do not use cleaners or compounds containing harsh abrasives. Also, avoid using heavy-duty rubbing or buffing compounds. Use a soft liquid cleaner.

CARE OF YOUR VINYL COVER

Vinyl coated fabrics are perhaps the most maintenance-free fabrics ever produced and certainly will provide exceptional service life if given the proper care. Almost all vinyl manufacturers now provide information concerning the necessary cleaning procedures for their products. In reality, all care maintenance instructions are the same for all coated fabrics regardless of their manufacturing origin.

Products are now on the market that are manufactured to enhance the beauty and service life of all vinyls. However, by using methods described below with minimal care and attention, you should enjoy years of satisfaction and pride with any vinyl coated fabric.

EVERYDAY SOIL

A gentle mixture of any mild soap and warm water will generally dissipate most common soil from the surface. Using a soft cloth, wash the area to be cleaned and rinse. If stubborn dirt remains, as a stain embedded in the grain of the vinyl, use a soft brush, and if necessary, a touch of cleaning powder. In both situations, rinse and dry with a soft cloth.

Most Frequently Asked Questions

1. **Why does my spa not shut off?** Your spa is designed to run from the time you plug it in to run until it reaches your desired temperature. Once desired temperature is reached then you can control the on/off with the buttons on the top control. **For example: On the initial startup the spa will run for approximately 18 hours to reach 38°C (100°F). At that point the spa will shut off, and then the spa will maintain your desired temperature settings. Keep in mind that anytime power is disrupted from the spa, the spa will reset itself and run until it reaches the spa's default settings.**
2. **Why does my spa turn on late at night?** The spa is designed to filtrate every 12 hours. The clock starts the second you plug it in. Recommend unplugging and plugging back in between 7 and 8. This means the spa will come on every 12 hours at the designated time and filtrate the amount of time you have it set for.
3. **Why is my spa hotter than it is set for?** If your spa is set for 38°C (101°F) but it reads 39°C (103°F) most likely your filter cycle is set too high. Adjust your filter cycle down to the next lower setting or **F2**. Remember, when the spa is running to filtrate it is also heating.
4. **Why is my spa not heating?** All spas heat at approximately 0.8°C (1.5°F) per hour. If your water temperature is 21°C (70°F) when you first fill your spa it will take approximately 20 hours to reach 38°C (100°F). **Remember, it is imperative to keep your safety cover on and the air control valves turned off while heating.**
5. **One of the jets won't work. What do I do?** First of all, all the jets on your spa are individually controlled. If a jet is not producing the venturi turn the jet face counter clockwise and open up the air control knob. The jets are designed individually so you can control the pressure at each jet.
6. **How do I change the light bulb?** See page 15.
7. **How many liters/gallons does my spa hold?**

Model <small>First three characters on rating plate</small>	AR100	AR150	AR200	AR300	AR400	AR500	AR600
Liters	757	757	795	700	757	833	947
Gallons	200	200	210	185	200	220	250

8. **I see water on the floor. What does this mean?** The cover can accumulate condensation between the seams and run down the sides of the spa. You can verify that water is coming from the cover by squeezing the seam, or by repositioning the cover so that the seam is on a different side. This only occurs when the temperature and humidity are at certain levels.

PURGING THE PUMP

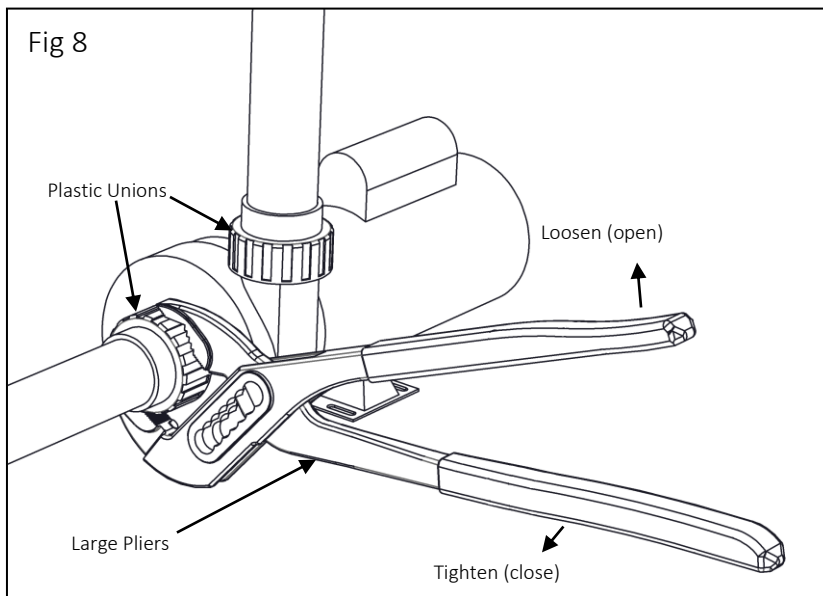
Sometimes after a water change (draining and refilling the spa), or initial start-up of the spa, there is no water flowing from the jets. You may hear the pump operating or even see the shaft of the pump motor turning, but have no water flowing from the jets. In addition to no flow out of the jets, you may even see an error message dr, dY, HH, OH, HL, or LF. All of these error messages can be caused by a lack of water flow. When this happens there is probably an air-lock in the pump. This air-lock must be purged from the plumbing for the pump to operate normally.

To purge the pump, please follow these steps:

1. Assure the spa is filled 6 to 8 inches (15 to 20 cm) below the top of the spa.
2. Remove the access panel to expose the water pump.

The pipes entering and leaving the pump are connected with large plastic unions. To purge the air from the pump, one of these unions will be slightly loosened.

3. Place a towel under the union to be loosened.
4. Using large pliers, slightly turn the union nut counterclockwise (Fig 8). This will produce a faint hissing sound of the trapped air escaping the pump. This will be followed by a small squirt of water which signals it is time to close the union by turning it back (clockwise). Do not over tighten the union. It is designed to be hand tight.



Troubleshooting Guide

SITUATION	PROBABLE CAUSE	ACTION
NO HEAT OR HEAT TOO LOW	Operating while spa cover is open.	Ensure that spa cover is properly closed.
	Dirty filter	Remove filter cartridge and clean.
JETS WON'T COME ON	No power to spa control.	Check the RCD plug, circuit breaker and/or disconnect switch.
NO CONTROL DISPLAY OR FUNCTIONS	No power to spa control.	Check the RCD plug, circuit breaker and/or disconnect switch.
LOW WATER FLOW	Dirty filter.	Remove filter cartridge and clean. Pg. 13
	Low water level.	Make sure water level in spa is correct.
NO AIR BUBBLES IN JET	Air control valve in the closed position.	Open venturi dials. Pg. 13.
SPA IS LEAKING	Spa drain valve and cap partially open.	Ensure that drain valve and cap are fully closed. Pg. 8
NO SPA LIGHT	Burned out bulb.	Replace bulb. Pg. 15
SLOW WATER DRAIN	Drain valve not fully opened.	Ensure that valve is fully open. Pg. 8
	Dirty filter.	Remove filter cartridge and clean. Pg13
	Kinked garden hose	Ensure drain hose is not kinked and is in a downhill direction.
NO WATER FLOW FROM JETS	Air lock in pump	Purge the pump. Pg. 18

Glossary of Terms

AIR INJECTION VENTURI DIALS

Mounted on the lip of the spa to induce air into the jets.

CONTROL BOX

The brain of the spa. Power is distributed to all functions of the spa: pumps, lights, heater, etc.

DRAIN VALVE

Used in the draining of the spa. It looks like an outdoor faucet and fits a standard garden hose.

FILTER

The filter cleans the spa, removes debris and protects the equipment from foreign substances.

FOOTWELL

The bottom of a spa where you place your feet.

RCD PLUG/BREAKER

The electronic switch installed in the power cord to give power to the spa.

HEATER

The thermostatically controlled heater raises the temperature of the water to the desired degree. This is located under the control box in the equipment area.

JETS

The fittings on your spa that direct the flow of water for massaging action.

pH

Stands for "Potential for Hydrogen" This is the term used to describe the acid (low pH) or alkalinity (high pH) condition of the water. The ideal pH for spa water is 7.5.

SKIMMER

The skimmer removes surface debris to the filter. The water level in the spa should be kept at the proper range for optimum skimmer operation.

TOP CONTROL PANEL

Mounted on the lip of the spa. The digital panel that controls the spas functions.