

JACUZZI COMET CLEANER

// Troubleshooting Guide



Symptom	Possible Reason	Corrective Action
Power Supply		
The power supply is not working/responding to pushing buttons	<ol style="list-style-type: none"> Control panel is damaged Power switch & PCB are damaged Power supply is unplugged 	<ol style="list-style-type: none"> Replace control panel Replace power switch & PCB Check to ensure power supply cord is plugged in
LED Indicators		
All three LED indicators on power supply are flashing	The cleaner has finished current cycle	Power off the cleaner
Only one LED indicator on the power supply is flashing	The cleaner is running automatically	No action required
LED indicators are not flashing/not working even after selecting cycle setting	Control panel is damaged	Replace control panel
Movement		
Cleaner is floating on the surface of the water, not sinking to/staying on pool floor	Cleaner was deployed without exhausting the air inside it completely	Deploy the cleaner only after exhausting the air inside it completely
Cleaner will only travel halfway across pool, then stops completely	<ol style="list-style-type: none"> Nozzle is on backwards, causing friction between impeller and water channel, which warns cleaner to stop Power unit has failed Motor has failed Cable is broken 	<ol style="list-style-type: none"> Reinstall nozzle Replace power switch & PCB Replace motor Replace cable
Cleaner stops/gets stuck at walls/stairs	Toothed clutch between impeller and axle sleeve is engaged improperly	Replace impeller and axle sleeve
Cleaner does not move at all	<ol style="list-style-type: none"> Power unit has failed Motor has failed Cable is broken 	<ol style="list-style-type: none"> Replace power switch & PCB Replace motor Replace cable
Cleaner is moving in circles	Improper nozzle angle is set	Adjust nozzle angle
Cable has excessive tangling	Improper nozzle angle is set	Adjust nozzle angle

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Cleaning Performance		
Cleaner is not picking up dirt/debris	Filter is clogged	Rinse filter
Cleaner picks up dirt, then scatters debris across pool	Cover is not fastened onto the body properly, allowing debris to re-enter the water and/or when the cleaner is lifted out of water	Ensure cover is fastened onto the body before use, and lift cleaner carefully out of water after use
Nozzle Settings		
Nozzles are difficult to adjust	Nozzle is damaged or installed improperly	Replace or reset nozzle
What nozzle settings are best for my pool?	See Corrective Action	<ol style="list-style-type: none">1. Default nozzle settings applies to most pools2. Increase the angle if cleaner does not cover entire pool3. Decrease angle if cord begins to tangle <p>Refer to Owner's Manual for additional nozzle recommendations</p>

For Additional Assistance
Call Jacuzzi Support
1-844-615-8994