

2022 Expert Line Residential Warranty Terms

ALL Products - Exceptions listed below	In-Ground				Above Ground			
	Standard		Totally Hayward		Standard		Totally Hayward	
	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
	3 Yrs*	1 Yr**	3 Yrs*		2 Yrs*	None**	3 Yrs*	None**
	*Standard and Totally Hayward Exclusions: - UV and O3 lamps and quartz and stainless steel sleeves are covered for 1 year parts only. - Control accessories are covered for 1 year parts only when purchased individually. - All 'AquaRite 900 Series' chlorine generator systems are covered for 4 years parts. - All '900 Series' Salt cells are covered for 4 years parts only when purchased individually. - Standard Salt cells are covered for 3 years parts only when purchased individually. - 'W' Salt cells are covered for 1 year parts only. - Private labeled cleaners are covered for 2 years parts and 1 year bench labor. - All other private labeled products are covered for 2 years parts only. **Bench labor only for Suction Cleaners. Florida bench labor only for Suction and Pressure Cleaners.				*Private labeled products are covered for 1 year parts only. - Salt cells are covered for 3 years parts only. - 'W' Salt cells are covered for 1 year parts only. - **Gas Heaters have 1 year field labor coverage.			
	*Totally Hayward Exclusions: - When part of an original automation or chlorine generator system, Control accessories have 3 years parts and 1 year field labor coverage. - All 'AquaRite 900 Series' chlorine generator systems have 4 years field labor coverage. - Bench labor only for Suction Cleaners. Years 2 and 3 are bench labor only for Pressure Cleaners. Florida bench labor only for Suction and Pressure Cleaners. - Chemical Feeders, Spa Blowers, and White Goods are covered for 3 years parts and 1 year field labor.							

Exceptions	In-Ground				Above Ground			
	Standard		Totally Hayward		Standard		Totally Hayward	
Heat Pumps (All)	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
	5 Yrs*	2 Yrs	5 Yrs*	3 Yrs	2 Yrs*	1 Yr	3 Yrs*	1 Yr
	*Titanium tube 10 Yrs				*Titanium tube 5 Yrs			
Robotic Cleaners	Parts	Bench Labor	Parts	Bench Labor	Parts	Bench Labor	Parts	Bench Labor
	3 Yrs*				1 Yr		2 Yrs	
	*Excludes filters							
Open Line Products	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
	3 Yrs	None	3 Yrs	None	2 Yrs*	None	3 Yrs	None
	*Salt chlorination cells are covered for 3 years parts only.							

Additional warranty coverage details: Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Open Line Products: Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage is for parts only.

Covered for manufacturing defects only: Bottom skirts, cartridges, debris bags, discs, fingers, flaps, footpads, grids, hammers, heater elements, light bulbs, pleated filter elements, seals, shoes, sweep hose rollers, tires, and wings.

2022 Purchased Replacement Parts Warranty

Products	Warranty Terms
White goods, plastic goods, light bulbs, fuses, and wearable items. *Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. *Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.	1 year parts warranty only. No labor coverage.
XE series Power Ends and single speed Super Pump TEFC motors.	2 years parts warranty only. No labor coverage.