

Sunbelt - 2021 Expert Line Residential Warranty Terms

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Products	In-Ground				Above Ground		
	Standard		Totally Hayward		Parts	On Site Labor	
Pumps	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
TriStar VS 950 Omni	4 Yrs*		Same as Standard Warranty		N/A		
TriStar VS 950							
TriStar VS 900 Omni	3 Yrs*						
TriStar VS 900							
TriStar Super II	1 Yr*		3 Yrs				
Super Pump VS 700 Omni	3 Yrs*		Same as Standard Warranty				
Super Pump VS 700							
Super Pump 700	2 Yrs*		3 Yrs				
Super Pump	1 Yr*						
MaxFlo VS 500 Omni	3 Yrs*		Same as Standard Warranty				
MaxFlo VS 500							
MaxFlo XL	1 Yr*		3 Yrs				
Booster Pump 300	2 Yrs*						
PowerFlo VS 300	N/A				2 Yrs*	None	
PowerFlo Matrix					1 Yr*		
PowerFlo LX							
* Excludes seals, covered for manufacturing defects only.							
Cartridge Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
SwimClear	1 Yr*		3 Yrs*		N/A		
StarClear Plus							
StarClear							
Xstream	N/A				1 Yr*	None	
EasyClear & Micro StarClear							
* Excludes cartridges, covered for manufacturing defects only.							
D.E. Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
DEP 500 Series	2 Yrs*		3 Yrs*		N/A		
ProGrid	1 Yr*						
Perflex					1 Yr*		None
* Excludes grids, fingers, and pleated elements, covered for manufacturing defects only.							
Sand Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
ProSeries Plus	1 Yr		3 Yrs		N/A		
ProSeries					1 Yr		None
S200							N/A
VL Series	N/A				1 Yr	None	
Heat Pumps (All)	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
Heat Pro	2 Yrs*	2 Yrs	5 Yrs*	3 Yrs	1 Yr*	1 Yr	
Heat Pro VS	5 Yrs*	2 Yrs			N/A		
Summit XL							
Hayward HP50HA1, HP50HA2, and HP70HA2 heat/cool	N/A				2 Yrs*	1 Yr	
* Compressor 5 Yrs, Titanium tube 10 Yrs		* Titanium tube 10 Yrs		* Compressor 2 Yrs, Titanium tube 5 Yrs			
Gas/Elect Heaters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor	
Universal H & HC-Series	1 Yr		3 Yrs		N/A		
H-Series ABG H135	N/A				1 Yr		
Spa Heater CSPAXI5.5,11	1 Yr*		3 Yrs		N/A		
* Excludes elements, manufacturing defects only.							
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	Standard		Totally Hayward		Parts	On Site Labor
Pressure Cleaners	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
TriVac 700	2 Yrs*	1 Yr**	3 Yrs*	1 Yr**	N/A	
TriVac 500						
	* Excludes debris bags, sweep hose rollers, and tires, covered for manufacturing defects only. ** Yr 2 Bench Labor Only. Florida Bench Labor Only		* Excludes debris bags, sweep hose rollers, and tires, covered for manufacturing defects only. ** Yrs 2 & 3 Bench Labor Only. Florida Bench Labor Only			
Robotic Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
AquaVac 6 Series	3 Yrs		Same as Standard Warranty		N/A	
TigerShark QC	3 Yrs*					
SharkVac XL	2 Yrs*					
SharkVac	2 Yrs*					
TigerShark	1 Yr		2 Yrs		1 Yr	
AquaVac 250	1 Yr		2 Yrs		1 Yr	
	* Excludes filters, covered for manufacturing defects only.					
Suction Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
Navigator V-Flex	2 Yrs*	1 Yr	3 Yrs*	3 Yrs	N/A	
Navigator Pro						
PoolVac V-Flex						
PoolVac XL						
AquaNaut 250 & 450	2 Yrs**	None	3 Yrs**	Same as Standard Warranty	N/A	
The Phoenix						
Poolvergnuegen						
SuperPro	1 Yr*	None				
Hayward Blu (BLUCON & BLUVIN)						
Pool Style GOBY (GOBYCON & GOBYVIN)	1 Yr*	None				
AquaBug & Penguin	N/A				1 Yr*	None
	* Excludes wings, flaps, and shoes, covered for manufacturing defects only. ** Excludes tires and bottom skirts, covered for manufacturing defects only.					
UV & Ozone Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
HydraPure	3 Yrs*	1 Yr	3 Yrs*		N/A	
	* UV and O3 lamps are covered for 1 year parts only.					
HydroRite UVO ₃	3 Yrs*	1 Yr	3 Yrs*			
	* UV lamps and quartz and stainless steel sleeves are covered for 1 year parts only.					
UltraUV ₂	2 Yrs		Same as Standard Warranty			
ClearO ₃	2 Yrs		Same as Standard Warranty			
Chlorine Generator Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
T-CELL-3, GLX-CELL- 5 & 15, CCELL	3 Yrs	None*	Same as Standard Warranty		3 Yrs	None
TCELL925 & 940	4 Yrs					
TCELLS315, S325, S340, S340x25	3 Yrs				N/A	
	* Unless part of original Automation or Chlorine Generator System.					
(1 Yr W CELLS) GLX-CELL- 3, 5, 9, 15, 15LL, 925 & 940	1 Yr	None	Same as Standard Warranty		1 Yr	None
Novo15	2 Yrs*				N/A	
SuperPro40K						
	* Distribution partners provide complete warranty support for these cells.					
AquaTrol	N/A				1 Yr	None
AquaRite 900 Series	4 Yrs	1 Yr	4 Yrs		N/A	
AquaRite S3 Series	3 Yrs	None	3 Yrs			
AquaRite 100 Series						
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	Standard		Totally Hayward		Parts	On Site Labor		
Automation Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
OmniLogic	1 Yr		3 Yrs		N/A			
OmniPL								
OmniHub	3 Yrs*	1 Yr						
ProLogic	1 Yr							
AquaPlus	1 Yr							
E-Command 4, OnCommand			Same as Standard Warranty					
AquaSolar	5 Yrs**	1 Yr						
GL Accessories (remotes, actuators, wireless antennas, temperature sensors, chemistry probes, acid/chlorine dispensers, IO Exp board)	3 Yrs***	1 Yr***						
	<small>* Receives longer warranty terms when bundled with items that have warranty coverage greater than 3 years. ** Includes actuator & temperature sensors, yrs 4 & 5 pro-rate at 60% of the current (Hayward) list price. *** When part of original Automation or Chlorine Generator System. 1 Yr parts & no labor when purchased individually.</small>							
Lighting	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
ColorLogic LED Lighting	1 Yr		3 Yrs		N/A			
CrystaLogic LED Replacement Bulb			3 Yrs					
Lighting Accessories - ColorLogic Light Controller, Transformers, Couplers, Niches & ColorLogic Bubbler	1 Yr*		3 Yrs*				None	
Underwater Lighting	1 Yr**		3 Yrs**				1 Yr** None	
	<small>* Covered for manufacturing defects only. ** Excludes light bulbs</small>							
Miscellaneous Products	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
PoolScout	1 Yr		3 Yrs		N/A			
Chemical Feeders	1 Yr		None		1 Yr None			
Spa Blower					N/A			
White Goods*					1 Yr None			
<small>* Fittings, Valves, Skimmers, Suction Outlets, Drain Covers, Frames, Grates, Deck Jet 500, Sheer 500, Bubblers, and PSV Check Valves, etc.</small>								
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Hayward Pool Products 2021 Purchased Replacement Parts Warranty

Products	Warranty Terms
<i>White goods, plastic goods, light bulbs, fuses, and wearable items. *Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
<i>Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. *Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.

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Products	In-Ground		Above Ground	
	Standard	Totally Hayward	Parts	Bench Labor Only

Open Line products that were manufactured prior to the implementation of the W3 model number prefix will retain their original (pre Open Line) warranty terms, as shown on the chart below.

Suction Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
AquaNaut 200 & 400	2 Yrs*	1 Yr	3 Yrs*	3 Yrs	N/A	
* Excludes tires and bottom skirts, covered for manufacturing defects only.						
DV5000	1 Yr*	None	Same as Standard Warranty		N/A	
AquaRay	N/A			1 Yr*	None	
* Excludes hammer, disc, and footpad, covered for manufacturing defects only.						

Chlorine Generator and Water Care Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Salt & Swim 3C / Pro / ABG	3 Yrs*	None	Same as Standard Warranty		1 Yr	None
* Control Box only, all accessories and related replacement parts (including cell) are covered for 1 year parts only.						
AquaRite Pro	1 Yr		3 Yrs		N/A	
AquaRite	1 Yr		3 Yrs		N/A	
pHin Smart Water Care	1 Yr	None	Same as Standard Warranty		1 Yr	None
Sense & Dispense	3 Yrs*	1 Yr*			N/A	
* 1 Yr Parts & Labor Wty on Probes only						

