

# 2021 Hayward Open Line Warranty Terms

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Products	In-Ground (W3 SKUs)		Above Ground (W3 SKUs)
	Standard	Authorized Online Seller	
<b>Pumps</b>	Parts	Parts	Parts
Variable Speed	1 Yr*	2 Yrs*	N/A
Single-Speed			1 Yr*
Dual-Speed	N/A		
* Excludes seals, covered for manufacturing defects only.			
<b>Filters</b>	Parts	Parts	Parts
Cartridge	1 Yr*	2 Yrs*	1 Yr*
DE	1 Yr**	2 Yrs**	1 Yr**
Sand	1 Yr	2 Yrs	1 Yr
* Excludes cartridges, covered for manufacturing defects only. ** Excludes grids and fingers, covered for manufacturing defects only.			
<b>Heating</b>	Parts	Parts	Parts
Heat Pumps	1 Yr	2 Yrs	1 Yr
Gas & Electric Heaters	1 Yr*	2 Yrs*	N/A
* Excludes elements, manufacturing defects only.			
<b>Cleaners</b>	Parts	Parts	Parts
Pressure	1 Yr*	2 Yrs*	N/A
Robotic			1 Yr*
Suction			1 Yr*
* Excludes elements, debris bags, sweep hose rollers, tires, wings, flaps, shoes, hammers, discs, footpads, and bottom skirts, covered for manufacturing defects only.			
<b>Sanitization</b>	Parts	Parts	Parts
Chlorine Generator	1 Yr*	2 Yrs*	1 Yr*
* Salt chlorination cells 3 Yrs			
<b>Lighting</b>	Parts	Parts	Parts
LED	1 Yr	2 Yrs	N/A
Non-LED			
<b>Commercial</b>	Parts	Parts	Parts
Chlorine Generator	1 Yr	2 Yrs	N/A
Controls			
Sensors			

**Open Line Products:** Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage does not increase when sold by a Totally Hayward dealer or installed by a professional.

## Hayward Pool Products 2021 Purchased Replacement Parts Warranty

Products	Warranty Terms
<i>White goods, plastic goods, light bulbs, fuses, and wearable items. *Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
<i>Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. *Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypad.</i>	1 year parts warranty only. No labor coverage.