

# “Polar Plus”

## Swimming Pool Cover

### 12-YEAR LIMITED WARRANTY

1. This cover has a 12-year limited warranty. The first 3 years are warranted for full replacement on faulty workmanship and material degradation. The remaining 9 years are pro-rated, from the original date of purchase, for material degradation. The customer will receive the following credit towards the purchase of a new winter cover.

**Year 1 thru Year 3 –** 100% of current retail selling price

**Year 4 thru Year 6 -** 40% of current retail selling price

**Year 7 thru Year 9-** 20% of current retail selling price

**Year 10 thru Year 12 –** 10% of current retail selling price

2. To claim warranty: Please contact customer care at [warranties@intheswim.com](mailto:warranties@intheswim.com) with a picture of the defect along with your order number and contact information.
3. Purchaser is responsible for all freight charges. Please include a check or money order for \$15 payable to Cortz, Inc. to cover the warranty replacement shipping costs.
4. This warranty will be void if the cover is damaged as a result of improper installation or use, or if damage is a result of ice or wind.

**Note:** Due to the woven characteristics and the heat sealed seams of this pool cover, water will seep from the pool onto the top of the cover. During the opening of your pool, whatever means of suction used to remove the water from the cover should not be resting on or pointed towards the cover. This will reduce pool water from being sucked through the cover.

**Winter Cover Care and Maintenance:** Proper care in handling, storing and maintaining your cover will prolong its useful life.

1. **DO NOT** dispose of cover. Cover will be needed to claim warranty, no pictures will be accepted.
2. **DO NOT** use abrasive materials such as concrete blocks, bricks and boards to hold a cover down.
3. **DO NOT** use milk jugs or other weights attached to the grommets to hold down cover.
4. **DO NOT** remove leaves or debris from the cover with a sharp object such as a rake.
5. **DO NOT** install a cover without padding sharp corners, decking protrusions, rough edges of the coping, etc.
6. **DO NOT** store your cover without cleaning it with water (mild detergent if necessary) and soft brush prior to drying thoroughly to prevent mildew. If excess humidity or moisture is a storage concern, the cover can be dusted with talcum powder.
7. **DO NOT** allow water, snow or ice to accumulate on top of you cover.
8. **DO NOT** remove your cover from the pool without first pumping all the water off the cover.

**WARNING:** MANY ABOVE GROUND POOLS HAVE SHARP CORNERS WHERE SEGMENTS OF COMPONENTS JOIN, PAD THESE SHARP EDGES WITH ANY SOFT MATERIAL SUCH AS BURLAP, CORRUGATED CHIPBOARD, AND FOAM RUBBER ETC., TO AVOID WEAR AND CUTTING OF THE COVER. FAILURE TO DO THIS VOIDS YOUR GUARANTEE. THIS WARRANTY SPECIFICALLY DOES NOT COVER DAMAGE TO THE POOL COVER DUE TO WEAR CAUSED BY SHARP INSTRUMENTS OR ABRASION.

**Note:** Excessive abrasion and grommets pulling out are specifically excluded from warranty.